

**Notice Informing Individuals About Nondiscrimination and Accessibility Requirements:
Discrimination is Against the Law**

Physicians Primary Care of SWFL complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Physicians Primary Care of SWFL does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Physicians Primary Care of SWFL:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact your physician's office directly or contact our HIPPA Privacy Officer who serves as our Section 1557 Coordinator.

If you believe that Physicians Primary Care of SWFL has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Section 1557 Coordinator, 12730 New Brittany Blvd., Suite 602, Fort Myers, FL 33907, 239-275-5522, Fax: 239-477-4464.. You can file a grievance in person or

by mail, or fax. If you need help filing a grievance, Our Section 1557 Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.